

PROPERTY TAX CONSULTANT LICENSING STATISTICS
ADVISORY BOARD MEETING
SEPTEMBER 19, 2019

SENIOR PROPERTY TAX CONSULTANT

	FY '19	FY '18
New Licenses Issued	23	26
Renewed Licenses Issued	671	696
Total Population	731	738

PROPERTY TAX CONSULTANT

	FY '19	FY '18
New Licenses Issued	158	162
Renewed Licenses Issued	855	875
Total Population	1094	1059

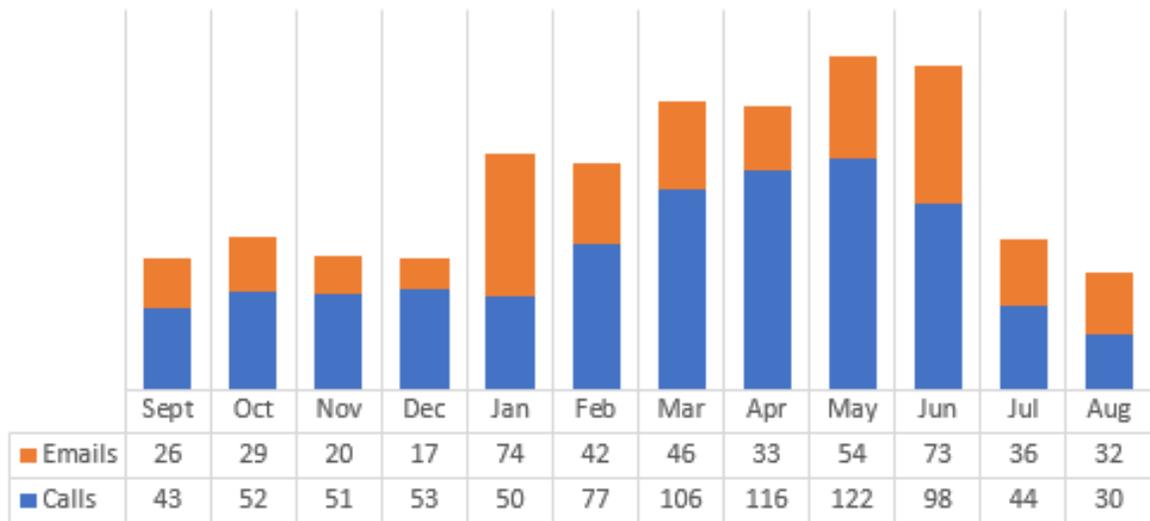
REAL ESTATE PROPERTY TAX CONSULTANT

	FY '19	FY '18
New Licenses Issued	0	0
Renewed Licenses Issued	14	17
Total Population	16	16

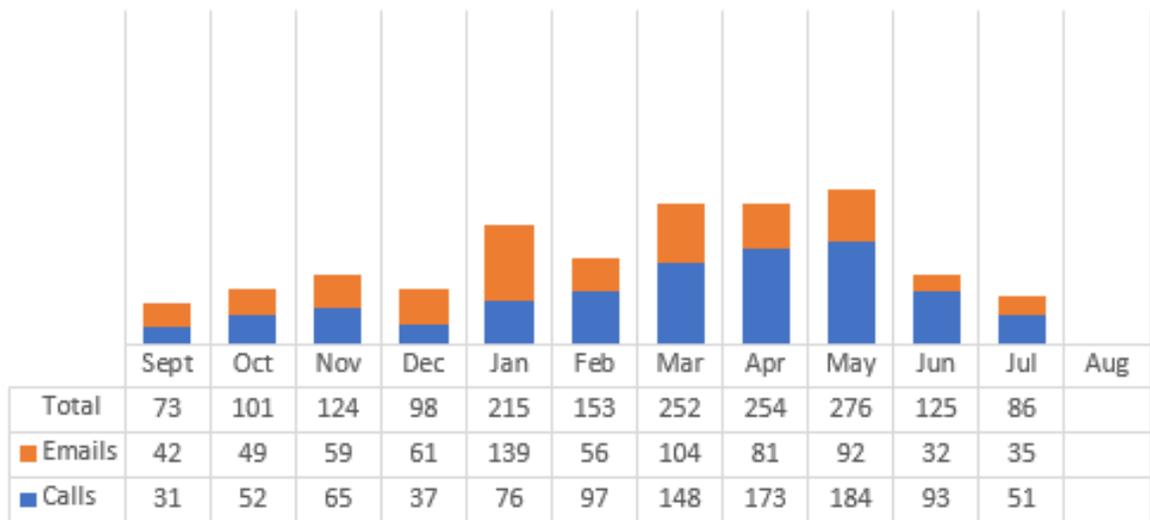
COMBINED

	FY '19	FY '18
New Licenses Issued	181	188
Renewed Licenses Issued	1541	1588
Total Population	1841	1813

**PROPERTY TAX CONSULTANTS
CUSTOMER SERVICE CONTACTS
FISCAL YEAR 2018**



**PROPERTY TAX CONSULTANTS
CUSTOMER SERVICE CONTACTS
FISCAL YEAR 2019**



Property Tax Consultants
Advisory Council

Enforcement Division Staff Report
September 19, 2019

Key Statistics

Shown below are key statistics for the Property Tax Consultants program and for all TDLR programs combined through July of Fiscal Year 2019

<u>Statistic</u>	<u>PTC</u>	<u>TDLR</u>
• Number of cases opened:	11	10,037
• Number of cases resolved:	19	9,325
• Number of Final Orders:	0	1,698
• Total amount of penalties assessed:	\$0.00	\$2,953,750
• Total amount of penalties collected:	\$0.00	\$1,555,995

Shown below are key statistics for the Property Tax Consultants program and for all TDLR programs combined for Fiscal Year 2018.

<u>Statistic</u>	<u>PTC</u>	<u>TDLR</u>
• Number of cases opened:	16	10,585
• Number of cases resolved:	6	9,833
• Number of Final Orders:	1	2,037
• Total amount of penalties assessed:	\$6,500	\$3,209,055
• Total amount of penalties collected:	\$1,083	\$1,528,594

**PROPERTY TAX CONSULTANTS ADVISORY COUNCIL
SEPTEMBER 19TH, 2019**

AUDIT ACTIVITIES

CONTINUING EDUCATION PROVIDER AUDITS																	
FY 2019	SEP	OCT	NOV	Q1	DEC	JAN	FEB	Q2	MAR	APR	MAY	Q3	JUN	JUL	AUG	Q4	TOT
PROPERTY TAX CONSULTANTS	0	0	0	0	1	1	0	2	0	3	0	3	0	0	-	0	5
TOTAL	0	0	0	0	1	1	0	2	0	3	0	3	0	0	-	0	5

ALL EXAMINATIONS
(AS OF JULY 31ST, 2019)

FY 2019	SEP	OCT	NOV	Q1	DEC	JAN	FEB	Q2	MAR	APR	MAY	Q3	JUN	JUL	AUG	Q4	TOT
Pass	3	6	11	20	18	13	5	36	25	25	9	59	7	2	-	9	124
Fail	7	9	8	24	16	10	16	42	21	25	6	52	12	10	-	22	140
Total	10	15	19	44	34	23	21	78	46	50	15	111	19	12	-	31	264
Rate	30.0%	40.0%	57.9%	45.5%	52.9%	56.5%	23.8%	46.2%	54.3%	50.0%	60.0%	53.2%	36.8%	16.7%	-	29.0%	47.0%

FY 2018	SEP	OCT	NOV	Q1	DEC	JAN	FEB	Q2	MAR	APR	MAY	Q3	JUN	JUL	AUG	Q4	TOT
Pass	1	5	9	15	17	5	18	40	14	14	14	42	15	3	5	23	120
Fail	3	1	2	6	6	4	14	24	16	16	17	49	20	7	11	38	117
Total	4	6	11	21	23	9	32	64	30	30	31	91	35	10	16	61	237
Rate	25.0%	83.3%	81.8%	71.4%	73.9%	55.6%	56.3%	62.5%	46.7%	46.7%	45.2%	46.2%	42.9%	30.0%	31.3%	37.7%	50.6%

FY 2017	SEP	OCT	NOV	Q1	DEC	JAN	FEB	Q2	MAR	APR	MAY	Q3	JUN	JUL	AUG	Q4	TOT
Pass	6	5	6	17	11	12	9	32	25	17	16	58	8	5	5	18	125
Fail	10	5	9	24	10	7	1	18	8	14	18	40	16	5	10	31	113
Total	16	10	15	41	21	19	10	50	33	31	34	98	24	10	15	49	238
Rate	37.5%	50.0%	40.0%	41.5%	52.4%	63.2%	90.0%	64.0%	75.8%	54.8%	47.1%	59.2%	33.3%	50.0%	33.3%	36.7%	52.5%

EXAMINATION PASS/FAIL RATES BY LICENSE TYPE
(AS OF JULY 31ST, 2019)

FY 2018 Q1 SEPT-OCT-NOV					FY 2019 Q1 SEPT-OCT-NOV				
LICENSE TYPE	PASS	FAIL	TOTAL	RATE	LICENSE TYPE	PASS	FAIL	TOTAL	RATE
PROPERTY TAX CONSULTANT – SENIOR	3	0	3	100.0%	PROPERTY TAX CONSULTANT – SR.	6	2	8	75.0%
PROPERTY TAX CONSULTANT	12	5	17	70.59%	PROPERTY TAX CONSULTANT	14	22	36	38.89%
PROPERTY TAX CONSULTANT - ATTORNEY	0	1	1	0.00%	PROPERTY TAX CONSULTANT - ATTORNEY	0	0	0	0.0%
TOTAL	15	6	21	71.43%	TOTAL	20	24	44	45.45%

FY 2018 Q2 DEC-JAN-FEB					FY 2018 Q2 DEC-JAN-FEB				
LICENSE TYPE	PASS	FAIL	TOTAL	RATE	LICENSE TYPE	PASS	FAIL	TOTAL	RATE
PROPERTY TAX CONSULTANT – SENIOR	4	1	5	80.0%	PROPERTY TAX CONSULTANT – SR.	5	4	9	55.56%
PROPERTY TAX CONSULTANT	35	22	57	61.4%	PROPERTY TAX CONSULTANT	31	34	65	47.69%
PROPERTY TAX CONSULTANT – ATTORNEY	1	1	2	50.0%	PROPERTY TAX CONSULTANT - ATTORNEY	0	4	4	0.0%
TOTAL	40	24	64	62.5%	TOTAL	36	42	78	45.15%

FY 2018 Q3 MAR-APR-MAY					FY 2018 Q3 MAR-APR-MAY				
LICENSE TYPE	PASS	FAIL	TOTAL	RATE	LICENSE TYPE	PASS	FAIL	TOTAL	RATE
PROPERTY TAX CONSULTANT – SENIOR	7	6	13	53.85%	PROPERTY TAX CONSULTANT – SR.	2	1	3	66.67%
PROPERTY TAX CONSULTANT	35	43	78	44.87%	PROPERTY TAX CONSULTANT	56	51	107	52.34%
PROPERTY TAX CONSULTANT - ATTORNEY	0	0	0	0.0%	PROPERTY TAX CONSULTANT - ATTORNEY	1	0	1	100.00%
TOTAL	42	49	91	46.15%	TOTAL	59	52	111	53.15%

FY 2018 Q4 JUN-JUL-AUG					FY 2018 Q4 JUN-JUL-AUG				
LICENSE TYPE	PASS	FAIL	TOTAL	RATE	LICENSE TYPE	PASS	FAIL	TOTAL	RATE
PROPERTY TAX CONSULTANT – SENIOR	2	6	8	25.0%	PROPERTY TAX CONSULTANT – SR.	0	3	3	0.00%
PROPERTY TAX CONSULTANT	21	32	53	39.62%	PROPERTY TAX CONSULTANT	8	19	27	29.63%
PROPERTY TAX CONSULTANT - ATTORNEY	0	0	0	0.0%	PROPERTY TAX CONSULTANT - ATTORNEY	1	0	1	100.00%
TOTAL	23	38	61	37.7%	TOTAL	9	22	31	29.03%

CONTINUING EDUCATION
(AS OF JULY 31ST, 2019)

FY 2019	SEP	OCT	NOV	Q1	DEC	JAN	FEB	Q2	MAR	APR	MAY	Q3	JUN	JUL	AUG	Q4	TOT
COURSE APPROVALS ISSUED	2	1	6	9	0	7	4	11	5	6	0	11	3	3	-	6	37
TOTAL COURSES	35	36	37	37	37	43	43	43	44	43	38	38	40	41	-	41	41

FY 2018	SEP	OCT	NOV	Q1	DEC	JAN	FEB	Q2	MAR	APR	MAY	Q3	JUN	JUL	AUG	Q4	TOT
COURSE APPROVALS ISSUED	2	0	3	5	1	2	6	9	4	5	5	14	1	2	4	7	35
TOTAL COURSES	36	31	32	32	33	28	33	33	33	35	38	38	37	34	35	35	35

FY 2017	SEP	OCT	NOV	Q1	DEC	JAN	FEB	Q2	MAR	APR	MAY	Q3	JUN	JUL	AUG	Q4	TOT
COURSE APPROVALS ISSUED	0	3	2	5	0	8	2	10	5	3	2	10	2	6	2	10	35
TOTAL COURSES	26	30	31	31	30	34	33	33	32	33	34	34	34	33	34	34	34

Regulatory Program Management Division Staff Report

Property Tax Consultants Advisory Council Meeting

September 19, 2019

Public Outreach

- Much of the RPM Division's outreach for this program is through the handling of telephone and email inquiries. The majority of the questions are either regarding the need to be registered to provide PTC services or exemptions from registration.
- TDLR's webpage devoted to the PTC program provides an enormous resource to consultants and those wishing to become consultants. The PTC homepage has received nearly 8,000 visits this year. After the homepage, the Pre-license Education List page is the second most visited page with approximately 2900 visits; followed by the FAQ page with 2300 visits.
- The RPM Division is open to any opportunities for public outreach (conventions, conferences, association meetings, etc.) related to the Property Tax Consultants Program. We invite the board and others in the industry to please let us know when an opportunity arises. Please send an email to: Russ.Taulli@TDLR.Texas.Gov