

**SPEECH LANGUAGE PATHOLOGISTS AND AUDIOLOGISTS
ADVISORY BOARD MEETING
March 06, 2018**

SPEECH LANGUAGE PATHOLOGISTS

	TOTAL FY 2017	1st Quarter FY 2018	2nd Quarter FY 2018
New Licenses Issued	897	151	56
Renewed Licenses Issued	6,987	1,651	1,196
Online Renewals	6,735	1,525	1,111
% Renewed Online	96%	92%	93%
Total Population	14,091	14,073	14,052

SPEECH ASSISTANTS

	TOTAL FY 2017	1st Quarter FY 2018	2nd Quarter FY 2018
New Licenses Issued	417	108	43
Renewed Licenses Issued	2,002	430	293
Online Renewals	1,396	310	226
% Renewed Online	70%	72%	91%
Total Population	4,502	4,435	4,331

SPEECH INTERNS

	TOTAL FY 2017	1st Quarter FY 2018	2nd Quarter FY 2018
New Licenses Issued	696	99	46
Renewed Licenses Issued	12	1	1
Online Renewals	11	1	1
% Renewed Online	92%	100%	100%
Total Population	848	847	862

SPEECH TEMPORARY

	TOTAL FY 2017	1st Quarter FY 2018	2nd Quarter FY 2018
New Licenses Issued	5	1	0
Renewed Licenses Issued	0	0	0
Online Renewals	0	0	0
% Renewed Online	0	0	0
Total Population	2	0	0

AUDIOLOGISTS

	TOTAL FY 2017	1st Quarter FY 2018	2nd Quarter FY 2018
New Licenses Issued	84	8	7
Renewed Licenses Issued	646	155	114
Online Renewals	517	141	104
% Renewed Online	80%	93%	91%
Total Population	1,316	1,316	1,315

AUDIOLOGIST ASSISTANTS

	TOTAL FY 2017	1st Quarter FY 2018	2nd Quarter FY 2018
New Licenses Issued	8	4	1
Renewed Licenses Issued	4	1	1
Online Renewals	2	1	0
% Renewed Online	50%	100%	0
Total Population	19	21	23

AUDIOLOGIST INTERNS

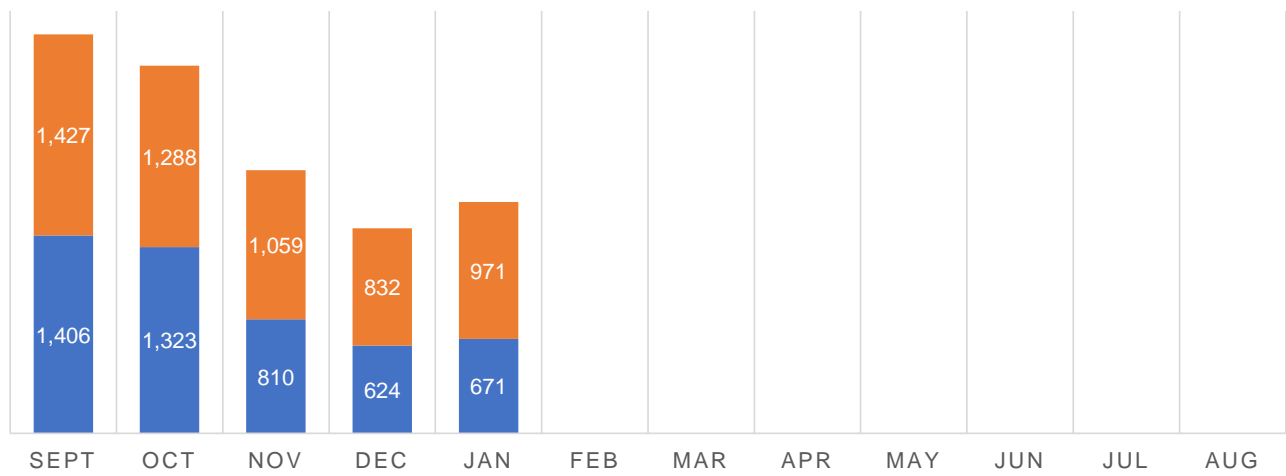
	TOTAL FY 2017	1st Quarter FY 2018	2nd Quarter FY 2018
New Licenses Issued	45	1	0
Renewed Licenses Issued	1	0	0
Online Renewals	0	0	0
% Renewed Online	0	0	0
Total Population	59	56	56

Speech Language Pathologists SRS Online

May 2017	513
June 2017	648
July 2017	804
August 2017	1,866
September 2017	1,063
October 2017	700
November 2017	241
Total	5,835

**SPEECH-LANGUAGE PATHOLOGISTS AND AUDIOLOGISTS
CUSTOMER SERVICE CONTACTS
FISCAL YEAR 2018**

■ Call Totals ■ Email Totals



Speech-Language Pathologists and Audiologists Advisory Board
Enforcement Division Staff Report
March 6, 2018

Case Highlights

- Ruth Lugo, SPA20170008627 – Respondent was assessed a \$500 penalty in an Agreed Order for violation of 16 TAC 111.153(a) which states “a licensee shall maintain accurate records of professional services rendered.”
- Ashley McGlothin, SPA20170017553 – Respondent was assessed a penalty of \$2,250 in an Agreed Order for violation of 16 TEX. ADMIN. CODE §111.155(b)(13) which states: “A licensee shall not: (13) falsify records[.]”
- Agathon Soler, SPA20170008711 – Respondent was assessed penalty of \$2,000 in a Default Order for violation of 16 TEX. ADMIN. CODE §111.153(e) which states: “A licensee shall bill a client or a third party only for the services actually rendered in the manner agreed to by the licensee and the client or the client's authorized representative.”
- Jaqueline Trejo, SPA20170014134 – Respondent was assessed a penalty of \$1,500 for violation of §111.155(b)(13) which states: “A licensee shall not: (13) falsify records[.]”
- Vanessa Zapata, SPA20170017520 – Respondent was assessed a penalty of \$2,250 for violation of 16 TEX. ADMIN. CODE §111.155(b)(13) which states: “A licensee shall not: (13) falsify records[.]”

Key Statistics

Shown below are key statistics for the Speech-Language Pathologists and Audiologists program and for all TDLR programs combined through January of Fiscal Year 2018.

<u>Statistic</u>	<u>SPA</u>	<u>TDLR</u>
• Number of cases opened:	17	3,852
• Number of cases resolved:	33	3,831
• Number of Agreed Orders:	3	612
• Total amount of penalties assessed:	\$5,150	\$1,400,375
• Total amount of penalties collected:	\$1,900	\$530,286

SPEECH-LANGUAGE PATHOLOGISTS AND AUDIOLOGISTS ADVISORY BOARD MARCH 6, 2018

CURRENT PROJECTS

EDUCATION, EXAMINATION, AND SCHOOL SERVICES

NEW TECHNOLOGY

We are glad to welcome Dynamics, a new software that is replacing Touchpoint, our e-mail communication technology. Dynamics will allow us to filter e-mails by program.

PERSONNEL UPDATES



Jennifer Prinz comes to us from DSHS where she was the acting Team Lead for various programs including Mold a program being transferred to TDLR. She has experience in Provider applications, examination development and administration including knowledge on research, workload/performance measures, Criminal background checks and proficient with the VERSA system.



Please help us welcome **Angela "Angie" Schmidt**. She will take on the Driver, Offender and Safety Education Team Lead position effective January 16, 2018.

Angela's Bachelor's degree is from Cameron University where she majored in Criminal Justice. She also has an Associate of Science degree from Lawton, Ok in Law Enforcement. Angela has worked for the Oklahoma Department of Human Services as a Child Welfare Supervisor for 7 years. She moved to Texas and worked at the Texas Department of Public Safety, as a Program Supervisor for the Handgun Licensing.

She has scheduled, developed and provided instructional classes for more than 4,000 instructors. Angela's educational presentation skills for schools and community organizations will be an asset for TDLR's DES and Offender education industries.

STATISTICS AND TRENDS

Because Speech-Language Pathologists and Audiologists take a Written National Examination, we will not have those statistics for examinations.

JURISPRUDENCE EXAMINATIONS

FY 2018	SEP	OCT	NOV	Q1	DEC	JAN	FEB	Q2	MAR	APR	MAY	Q3	JUN	JUL	AUG	Q4	TOT
AUDIOLOGISTS	5	6	5	16	5	3		8				0				0	24
PATHOLOGISTS	133	110	81	324	71	110		181				0				0	505
TOTAL	138	116	86	340	76	113		189				0				0	529

FY 2017	SEP	OCT	NOV	Q1	DEC	JAN	FEB	Q2	MAR	APR	MAY	Q3	JUN	JUL	AUG	Q4	TOT
AUDIOLOGISTS	0	6	5	11	2	9	8	19	7	24	30	61	15	10	6	31	91
PATHOLOGISTS	0	92	75	167	67	102	84	253	92	133	336	561	294	326	256	876	1,857
TOTAL	0	98	80	178	69	111	92	272	99	157	366	621	309	336	262	907	1,948

CONTINUE EDUCATION AUDIT

The Department selects a random sample of license holders for each renewal month. If selected for an audit, the licensee will be notified when they receive their renewal notice.

MARCH 2018			
Pathologist		Audiologist	
License Type		License Type	
Speech-Language Pathologist	40	Audiologist	5
Speech-Language Pathologist Assistant	15	Audiologist Assistant	0
Total	55	Total	5

Regulatory Program Management Staff Report
Texas Department of Licensing and Regulation
Speech-Language Pathology and Audiology Advisory Board Meeting
March 6, 2018

Update and discussion regarding Speech-Language Pathology and Audiology program activities

- Regulatory Program Management staff authored an article in the Health Monitor newsletter on the online Supervisory Responsibility Statement and Intern Plan of Agreement and Supervision forms.
- Staff attended a training on the customer service software system, Dynamics, and is assisting customer service with program-related emails.
- Staff will be reviewing the speech-language pathology and audiology web pages and making recommendations to make the website easier to navigate for applicants and license holders.
- Staff has been contacting university program directors to schedule presentations to graduating students on the licensing program and application process.

Public Outreach

- Staff attended the Dallas-Fort Worth Autism Conference on February 1-2, 2018.
- Staff attended the Texas Speech-Language-Hearing Association Annual Conference in Houston, Texas on March 1-3, 2018.

Medical & Health Professions Section Update

- The Medical & Health Professions Section remains focused on maintaining the successful operation of the Phase I programs.
- Section staff are continuing their work on the SB 202, Phase II program transition, which occurred on 11/1/2017. In Phase II, six additional programs from DSHS transferred to TDLR (massage therapy, sanitarians, code enforcement officers, offender education providers, mold assessors/remediators, and laser hair removal facilities/personnel).